

STEVEN H. MOSKOWITZ

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October 29, 2017

Mr. Alex Pushkanzer
Director
Shoreview Nursing and Rehabilitation Center
2865 Brighton 3rd Street
Brooklyn, NY 11235

cc: Ms. Viveen Robinson
Ms. Gloria Baggett

Dear Alex:

As I begin making arrangements to leave Shoreview within the next month or so, I would like to let you know how deeply I appreciate the immense help that you and your staff have provided for me during an extremely challenging period of my life.

My long residency at Shoreview has coincided with the most daunting circumstances I have ever faced. Shoreview has helped me progress toward regaining a viable life. The kindness, empathy, and professionalism of you and your staff have made my stay here not only bearable, but pleasant and rewarding as well. The therapists helped me regain strength; the nurses, CNAs, and other caregivers have helped restore my health and provided friendship.

There are far too many people to thank, but I am compelled to single out two in particular:

Viveen Robinson has been my CNA for most of my time here. Both on the eighth and fifth floors, her patience, compassion, and ability as a CNA have been remarkable. She has been a motivating force helping me through some very dark times. Seeing this with her other patients as well, I marvel at her ability to engage, calm, and care for even the most difficult patients.

Gloria Baggett is an outstanding CNA, one I have witnessed in action and have had the pleasure of working with in Ms. Robinson's absence. An extraordinary coach and trainer to inexperienced CNA's, she also is a patient and knowledgeable teacher and guide even to experienced staff. She is a resource that should be rewarded and utilized far more than she is.

Thank you again for everything—including your own personal kindness and concern. As long as I live, Shoreview will always be in my heart.

Sincerely,



Steven Moskowitz
212 951-0037